# Te Rīpoata ā-Tau 2017/2018 Te Poari ā-Rohe o Waitākere Ranges

# Waitākere Ranges Local Board Annual Report 2017/2018



# Mihi

E ngā pītau whakarei o te waka,	To all those who adorn the prow of this canoe,
e ngā rau tītapu o te iwi,	to the revered leaders of the people,
e aku hei māpuna,	to my treasured heirlooms,
e taku iti e taku rahi,	the lesser and the greater parts of me,
koutou kua mahue mai nei –	you who remain here –
hei toka piringa mōku i te ora,	you who are my refuge in life,
hei ruruhau i ngā hau āwhio o te wā.	my shelter from the storms of time.
E aku whakakai pounamu, e aku māpihi maurea,	My objects of affection,
kia oho te mauri,	let your very being flourish,
kia māriri o koutou wairua,	let your spirit be at peace,
kia hora te marino,	let the calm be widespread,
tēnā koutou katoa.	I send greetings to you all.
Tēnei au te noho atu nei i te tihi o Te Pae o te Rangi,	Here I sit on the ridgeline of Te Pae o te Rangi,
i tīhorea ai te whenua kia kī ake au,	where the land had been laid bare,
e koe e te hau o te uru te wawā rā, me te kī mai,	and the roaring wind of the west whispers,
e kore au e ora i ngā hau kōtiu,	that I would not survive the blast of the northerly wind,
i āia ai te pūpūtara ki uta.	that would drive the paper nautilus to shore.
Nāu nei te tono kia piki ake au	It was you who commanded me to ascend
i ngā tai whakatū a Kupe,	from the high seas of Kupe,
ki Te Waonui a Tiriwa me te Pae o te Rangi.	to the Forest of Tiriwa, and Te Pae o te Rangi.
Kia titiro whakaroto ahau ki te maunga o Puketōtara,	So I look inland to Puketōtara,
kei raro e rere ana ko te awa o Waitākere	at the foot of which runs the Waitākere river
kei tētahi taha ko Puke Whakataratara,	on one side stands Massey
kei tua ko Te Whau.	and on the other, Te Whau.
Koinei rā te rohe kāinga o Te Au o Te Whenua	This is the home of Te Au o te Whenua
me te Te Kawerau a Maki,	and Te Kawerau a Maki,
ko rātou nei te whāriki i āhei ai	the original settlers,
te nohoa o tēnei moka o te rohe	they laid the way
e tini whāioio kua whakakāinga mai.	for later travellers to make a home here.
Kua kōhatu nei ngā paparahi ki te whenua,	They cast their footprints in stone upon these precincts
i tangata whenuatia ai tātou katoa.	of the region, and so made settlers of us all.
l whaikiko ai te kõrero,	Which gives substance to the adage,
"Ko te hapori te tauawhi i te taiao,	"Communities connected to their natural environment
he mea motuhake, rerenga kē."	are unique and diverse."
Kia hiwa rā, kia hiwa rā.	Let us grow with vigour.



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On the cover: Looking out over Piha Beach

# Ngā kawekawenga About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Waitākere Ranges Local Board area from 1 July 2017 to 30 June 2018.

You can read about our progress, expenditure, service performance and challenges faced in 2017/2018. It's part of the wider annual reporting package for the Auckland Council Group and fulfills the council's obligations to report performance under the Local Government Act 2002. It reports against the 2015-2025 Long-term Plan, Annual Plan 2017/2018 and Waitākere Ranges Local Board Agreement 2017/2018.

The report goes beyond this requirement. It also reflects the local flavour of your area. It does this by profiling the make-up of your area – population, people and council facilities. It also features a story about something that council has done with the community that adds special value to the area and demonstrates how

# together we're Auckland.



# He kōrero mai i te Heamana From the chairperson



# I am delighted to present our annual report for the year 2017/2018.

Kia ora koutou katoa.

Waitakere Ranges Local Board would like to acknowledge local board member Denise Yates, who worked tirelessly for the community. She passed away on 23 January 2018, aged 77, following a short illness.

This year the council reviewed its long-term plan. Our focus was to advocate for full funding within that plan for Glen Eden Urban Design Framework and Implementation Plan. In December 2017, we agreed to set aside our limited capital projects budgets to support this and the initial phase is ongoing.

In the meantime, we have been pleased to see Glen Eden chosen for a traffic management pilot funded by the New Zealand Transport Agency and delivered by Auckland Transport. This is an injection of significant budget into our area and will provide much needed improvements along the town centre on West Coast Road.

The board responded to the call by Te Kawerau a Maki for a rahui in the Waitākere Ranges to limit kauri dieback, and in supporting the subsequent closure. We believe only coastal walks and sealed road walks should be open and a comprehensive plan is needed for the future of the Ranges. Over summer and autumn, we had some extreme weather events, that, sadly, resulted in loss of life in the Cascades Kauri parkland. We've been working with Emergency Management and the Piha local community to ensure the community response to any further events addresses risks and people know what to do in an emergency.

The climbing asparagus weed management programme in Piha and Huia continues to go from strength to strength, with outstanding participation from private landowners in the affected areas. It takes time to see really good results when eradicating a weed like this, and the work is really starting to pay off.

During the financial year we completed 82 per cent of the local board work programme. We made grants of \$178,000 and were pleased to help fund a wide array of groups and projects that work for our communities. Community grants are one way that the local board can encourage a sense of community in the local area. Taking advantage of the knowledge that we have gained through publication of the Big Blue Waitākere: Marine and Coastal Information Report, we will be encouraging more applications from groups wanting to work in the marine and coastal environment.

Ngā mihi

**Greg Presland** Chair, Waitākere Ranges Local Board

# Te Rohe ā-Poari o Te Wao-nui-o-Tiriwa **Waitākere Ranges** Local Board area







Nearly

of all native vegetation in the Auckland region

# Most of the **27,720ha**

of the Waitākere Ranges Heritage Area sits within our boundaries

# A population of 48,339 for a set of the set

Home to Waikumete Cemetery – the largest cemetery in New Zealand with more than



graves and eight types of threatened native plants

# We are home to:

- the Waitākere Ranges Heritage Area the only part of mainland Auckland to have its own legislation
- five local area plans (contains policies and actions to implement the long-term vision for the area)
- more than 200 local parks and sports fields, from tiny pocket parks to Parrs Park

in Oratia, winner of two international Green Flag quality marks for parks and green spaces

- two council libraries (Titirangi and Glen Eden), and a volunteer library in Piha and Waiatarua
- the long-tailed bat and grey-faced petrel.

Data sources: Statistics New Zealand Population Projections (2013-base) and 2013 Census.

# Te mahere ā-rohe O Waitākere Ranges Local Board Waitākere Ranges Local Board



Your board (L to R): Ken Turner, Sandra Coney QSO, Neil Henderson, Greg Presland (Chairperson), Steve Tollestrup, Saffron Toms (Deputy chairperson)

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# **Te āhuatanga ā-rohe** Local flavour



Kyle (left) and Jermaine Reihana

# Toitū he kauri – keep kauri standing

Two murals by a young local artist have helped raise awareness about the fight against kauri dieback.

Kyro Carlyle, 16, of Glen Eden created the two aerosol on plywood murals that now hang on permanent display at the Arataki Visitor Centre.

Kyro is part of the Kākano Youth Arts Collective based at Corban Estate Arts Centre in Henderson.

"One of the murals contains the words 'toitū he kauri', which means keep kauri standing", he says.

"The other says 'keep kauri standing for generations to come'. This message is very important for me to get across. As a young person, I don't want to see kauri wiped out in my lifetime. We need to do all we can to protect kauri."

The murals were funded by the Waitākere Ranges Local Board as part of their annual Kauri Karnival event. The murals were mainly created at this year's event on 22 April. Waitākere Ranges Local Board Chair Greg Presland says, "Our board recognised the great work a lot young people are doing out west, especially of young people at Kākano Youth Arts Collective. We wanted to provide an opportunity for them to contribute to the fight against kauri dieback."

"Kyro in particular has created an outstanding piece of art that is helping to raise awareness of this issue among a new generation."

Kākano Youth Arts Collective project manager and youth mentor Jermaine Reihana says, "The project has been a great initiative to generate a conversation with our local young people."

"As Kyro was creating the murals during the Kauri Karnival, so many young people were coming up and talking about kauri dieback and why it was important to preserve these precious taonga."

# **Te pūrongo mō ngā mahi whakahaere** Performance report

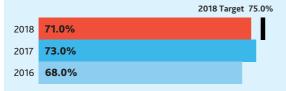
## Local parks, sport and recreation

Highlights include:

- the Project Twin Streams Community Trusts and community volunteers have been mulching areas in preparation for planting
- winner of two international Green Flag awards.

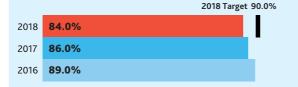
## Provide a range of recreational opportunities catering for community needs on local parks, reserves and beaches

Percentage of residents satisfied with the provision (quality, location and distribution) of local parks and reserves



Our area contains 17,000ha of regional park which residents use for recreation as well as local parks. Kauri dieback and the closure of regional parks may have impacted people's use of parks generally. There was also implementation of a new contract for maintenance which may have impacted this result. We have recently completed the Rangiwai Walkway, Seibel Reserve walkway and are working on further walking connections through our area. The emphasis is on informal rather than formal recreation, with access to activities such as surfing, swimming, surf life saving, para-gliding, trail running and tramping that are not available in more urban areas.

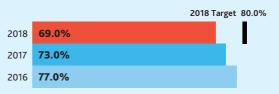
Percentage of residents who visited a local park or reserve in the last 12 months



Although we were just under the target, the proportion of residents who visited local parks in this area remained above the regional average. This measure does not capture visits to our beaches and scenic attractions by people from further afield.

## Provide sports fields that are fit-forpurpose and cater for community need

Percentage of residents satisfied with the provision (quality, location and distribution) of sports fields



There have been considerable challenges over the past year with exceptional winter and spring rainfalls and mobilising a new contract hampering the maintenance quality provision. In the Waitākere Ranges Local Board area there is no shortfall in field capacity and therefore no sports field projects are planned except for the flood lighting of the existing fields to meet the lighting shortfall. Ongoing investment in parks facilities and services in this area may help to improve future satisfaction.

## Local community services

Highlights include:

Not

achieved

- council delivered events such as ANZAC Day and Kauri Karnival were well received
- Te Kawerau ā Maki delivered workshops to teach the haka specially composed for the 2018 Matariki Festival to members of the public and local schools, culminating in a mass haka as part of the dawn karakia at the Arataki Visitor Centre on 30 June
- Community Waitakere organised 15 workshops and 10 Open Door Days throughout the year, covering topics such as health, homelessness, place-making and literacy. An e-noticeboard was delivered four times per week to 1047 recipients
- funding Te Kura Kaupapa Māori o Hoani Waititi marae for the organisation of a rangatahi leadership academy for Māori youth
- the refurbished Titirangi library has seen a 26 per cent increase in new patrons.

Target value

indication

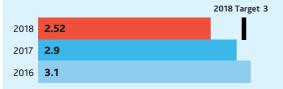
LEGEND

Substantially achieved

- huge patronage for preschool and after school programmes organised by our libraries with 9000 adults and children participating in pre-school sessions and more than 1000 children attending after-school activities
- refurbishment of the Glen Eden Community
  & Recreation Centre War Memorial Hall and
  replacement of the hessian wall at the Titirangi
  Community House
- Council staff facilitated the Glen Eden Homelessness Working Group meetings, enabling sharing of information between social services providers on local homelessness issues. Waitakere Bluelight delivered safety programmes and Bluelight discos to several primary schools across the western cluster.

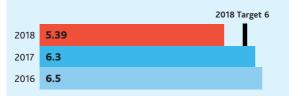
## Provide safe, accessible, welcoming library facilities that support the delivery of quality learning programmes and services relevant to local communities

Use of libraries as digital community hubs: Number of internet sessions per capita (PC & Wi-Fi)



The target doesn't take into account the Titirangi Library being closed for almost four months for refurbishment. The board has only two council-run libraries – both in urban areas – and many communities are at a considerable distance from a library.

#### Number of visits to library facilities per capita



Two community-run libraries serve Waiatarua and Piha and their usage isn't reflected. The target doesn't take account of the Titirangi Library being closed for almost four months for refurbishment. The board has only two council-run libraries – both in urban areas – and many communities are at a considerable distance from a library. Percentage of customers satisfied with the quality of library service delivery

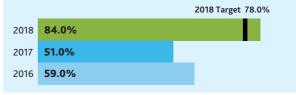


Percentage of customers satisfied with the library environment



## Enable Aucklanders and communities to express themselves and improve their wellbeing through customer-centric advice, funding, facilitation and permitting

Percentage of funding/grant applicants satisfied with information, assistance and advice provided



## Deliver a variety of events, programmes and projects that improve safety, connect Aucklanders and engage them in their city and communities

Percentage of participants satisfied with council delivered local arts activities



This target measured only one small event. It didn't take into account our signature event, Open Studios, which is highly valued by arts practitioners and the public alike, nor activities at the contemporary art gallery, Te Uru. There are also a number of other major arts activities which the board supports with funding, delivered by community organisations, such as Titirangi Festival, Going West writers' festival and McCahon House. Percentage of Aucklanders that feel connected to their neighbourhood and local community

			2018 Ta	arget 53.0%
2	018	43.0%		
2	017	47.0%		-
2	016	39.0%		

People may not be feeling connected for a variety of reasons, including being new to the area, being too busy or preferring to not be connected. To a lesser extent there may also be lack of awareness about how to access activities that could contribute to feeling connected, and language and cultural barriers. A number of our activities such as arts programmes, community facility programmes, events and community development seek to connect Aucklanders to their local communities. We continue to implement the empowered communities approach in a bid to increase community connectedness and participation.

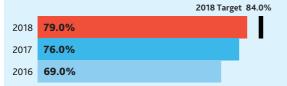
Percentage of attendees satisfied with councildelivered and funded local event

	2018 Target 85.0	2018 Target 85.0%		
2018	82.0%			
2017	82.0%	-		
2016	76.0%			

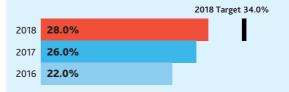
This measure aims to survey two events annually for each local board to assess attendees views on a sample of council provided or funded events. The 85 per cent satisfaction target is a high benchmark for events and was close to being achieved this year.

## Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to place-making and thriving communities

Percentage of Aucklanders that feel their local town centre is safe – day time

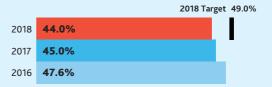


Perceptions of crime are related to crime rates, the built environment, and socioeconomic and other similar factors. The Glen Eden Safety Hub has provided an effective operations space for the Pacific wardens, community patrols and the town centre Business Improvement District manager. Effective deployment of the seven community patrol groups across the western cluster has led to a reduction in reported crime and reassured the community. Percentage of Aucklanders that feel their local town centre is safe – night time



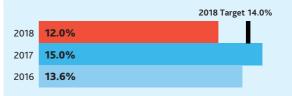
The local board contributed funding to the expansion of the Glen Eden business association's CCTV network and the Safety Hub in Glen Eden Town Centre. The Hub has provided an effective operations space for the pacific wardens, community patrols and the town centre Business Improvement Districts manager. Effective deployment of the seven community patrol groups to hotspot locations and town centres across the western cluster has made a positive contribution towards the reduction on crime reported, and provided community reassurance across the town centres.

Facility utilisation: utilisation at peak times for council-managed community centres and venues for hire



Peak utilisation did not achieve target marginally due to fire closure for remediation work at Titirangi War Memorial Hall.

Facility utilisation: utilisation at off-peak times for council-managed community centres and venues for hire



Use was affected by closure of the Titirangi War Memorial Hall to repair fire damage.

Percentage of community facilities bookings used for health and wellbeing related activity

	20	018 Target 28.0%
2018	21.0%	
2017	22.0%	
2016	26.8%	

Number of visitors to community centres and venues for hire

	2018 Target 160,000	2018 Target 160,000		
2018	179,355			
2017	143,819			
2016	157,557			

Visitors exceeded the target as nine extra facilities are now included in this measure.

# Local planning and development

- celebrating 10 years of the Waitakere Ranges Heritage Area Act 2008. The publication of the second WRHA Monitoring Report, which measures change in a number of areas, shows that despites challenges, the Act is making a difference
- publication of 'Thrive' newsletter which celebrates economic activity in the area
- approval of 85 film permits within the Waitākere Ranges area to film on public open space (parks, beaches, roads), making it the second most popular local board area for filming
- launched the Glen Eden Investment Prospectus.

## Develop local business precincts and town centres as great places to do business

Percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations

2018 Target 100.0%

2018	100.0%	
2017	100.0%	
2016	100.0%	

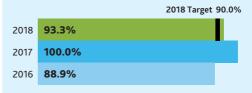
# Local environmental management

- collecting 100 tonnes of weeds in our War on Weeds campaign
- 46 sustainability-related seminars or workshops delivered by the EcoHub on topics like electric bikes and biking, growing vegetables, food preserving, eliminating food waste, mahi paaro / flax bowls, reusable bag making, and hua parakore / principles of Māori gardening
- 59 per cent of properties in Piha, 56 per cent in Karekare and 68 per cent in Huia were engaged in the Waitākere weed action project

- supported community restoration efforts with seven community weed bins
- Love Your Neighbourhood initiative funded by the board provided support for 20 local environmental initiatives in 2017/2018. Recipients included schools, community gardens, a business association, individuals, and community restoration groups.
   Projects supported include creating food gardens at Prospect School and Kaurilands Kindergarten, Glen Eden Transition Town's 'Great Seedling Swap' event, Glen Eden Business Improvement District's community day to remove rubbish and weeds from Glen Eden town centre and surrounds
- heritage conference delivered for the second year with over 100 participants
- the Buffer Zone restoration project was delivered to 200 properties over seven different areas where their weed issues were addressed.

## Provide leadership and support to protect and conserve the region's natural environment, historic heritage and Māori cultural heritage

Proportion of local programmes that deliver intended environmental actions and/or outcomes



We have successfully delivered 14 of 15 environmental projects for Waitākere Ranges in the 2017/2018 financial year that have contributed towards local board environmental outcomes as described in the Waitākere Ranges Local Board Plan. Despite the bus subsidies being promoted to all schools regardless of decile rating, uptake was low. Due to delays in the finalisation of the Big Blue Waitākere report and delays to the community hui, the budget was unable to be spent.



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# **Te tahua pūtea** Funding impact statement

For the year ended 30 June 2018

\$000'S	NOTES	ACTUAL 2018	ANNUAL PLAN 2017/2018	ANNUAL PLAN 2016/2017
Sources of operating funding:				
General rates, UAGC, rates penalties		9,678	9,710	11,011
Targeted rates		92	92	84
Subsidies and grants for operating purposes		4	10	10
Fees and charges		68	86	83
Local authorities fuel tax, fines, infringement fees and other receipts		61	57	54
Total operating funding		9,903	9,956	11,242
Applications of operating funding:				
Payment to staff and suppliers	1	9,177	7,958	9,085
Finance costs		599	599	734
Internal charges and overheads applied		1,386	1,386	1,419
Other operating funding applications		-	-	-
Total applications of operating funding		11,162	9,944	11,238
Surplus (deficit) of operating funding		(1,259)	12	4
Sources of capital funding:				
Subsidies and grants for capital expenditure		-	-	-
Development and financial contributions		-	-	-
Increase (decrease) in debt	2	3,301	2,434	2,964
Gross proceeds from sale of assets		-	-	-
Lump sum contributions		-	-	-
Other dedicated capital funding		-	-	-
Total sources of capital funding		3,301	2,434	2,964
Applications of capital funding:				
Capital expenditure:				
- to meet additional demand		56	-	344
- to improve the level of service		63	5	372
- to replace existing assets		1,923	2,442	2,252
Increase (decrease) in reserves		-	-	-
Increase (decrease) in investments		-	-	-
Total applications of capital funding		2,042	2,447	2,968
Surplus (deficit) of capital funding		1,259	(12)	(4)
Funding balance		-	-	-

#### Variance explanation Actual 2018 to Annual Plan 2018:

- 1. Expenditure was higher than budgeted due to the maintenance expenditure changed under the new outcomes-based contracts which now allow more accurate allocation of maintenance costs. A significant portion of these costs were included in the regional budget in the annual plan.
- 2. Increase in debt is higher than anticipated due to maintenance being above budget partially offset against a capital expenditure underspend which resulted in an additional capital funding requirement.

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