Te Poari ā-Rohe o Papakura Te Rīpoata ā-Tau 2022/2023

Papakura Local Board

Annual Report 2022/2023









Tēnā kia hoea e au taku waka mā ngā tai mihi o ata e uru ake ai au mā te awa o Tāmaki ki te ūnga o Tainui waka i Ōtāhuhu. I reira, ka toia aku mihi ki te uru ki te Pūkaki Tapu a Poutūkeka, i reira, ko te Pā i Māngere. E hoe aku mihi mā te Mānukanuka o Hoturoa ki te kūrae o Te Kūiti o Āwhitu. I konā. ka rere taku haere mā te ākau ki te pūaha o Waikato, te awa tukukiri o ngā tūpuna, Waikato Taniwha Rau, he piko he taniwha. Ka hīkoi anō aku mihi mā te taha whakararo mā Maioro ki Waiuku ki Matukutūreia kei konā, ko ngā Pā o Tahuna me Reretewhioi. Ka aro whakarunga au kia tau atu ki Pukekohe. Ka tahuri te haere a taku reo ki te ao o te tonga e whāriki atu rā mā runga i ngā hiwi, kia taka atu au ki Te Paina, ki te Pou o Mangatāwhiri. Mātika tonu aku mihi ki a koe Kaiaua te whākana atu rā o whatu mā Tīkapa Moana ki te maunga tapu o Moehau. Ka kauhoetia e aku kõrero te moana ki Maraetai kia hoki ake au ki uta ki Ōhuiarangi, heteri mō Pakuranga. I reira ka hoki whakaroto ake anō au i te awa o Tāmaki mā te taha whakarunga ki te Puke o Taramainuku, kei kona ko Ōtara. Kātahi au ka toro atu ki te Manurewa a Tamapohore. kia whakatau aku mihi mutunga ki runga o Pukekiwiriki kei raro ko Papakura ki konā au, ka whakatau.

Let this vessel that carries my greetings travel by way of the Tāmaki River to the landing place of Tainui canoe at Ōtāhuhu. There, let my salutations be borne across the isthmus to the Pūkaki lagoon and the community of Mangere. Paddling the Manukau Harbour we follow the Awhitu Peninsula to the headland. From there we flv down coast to the Waikato river mouth, sacred waters of our forebears. Coming ashore on the northern side at Maioro we head inland to Waiuku and Matukutūreia, there are the Pā - Tāhuna and Reretewhioi. Heading southward I come to Pukekohe. My words turn to follow the ancient ridgelines along the Southern boundary, dropping down into Mercer and Te Pou o Mangatāwhiri. My greetings reach you at Kaiaua who gazes across Tīkapa Moana to the sacred mountain, Moehau. Taking to the sea, my remarks travel to Maraetai and then to Ōhuiarangi, sentinel to Pakuranga. There we follow again the Tāmaki River to Te Puke o Taramainuku, Ōtara resides there. From here I reach for Manurewa until my greetings come to rest on Pukekiwiriki below which lies Papakura and there I shall rest.

He kõrero mõ tēnei rīpoata

About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Papakura Local Board area from 1 July 2022 to 30 June 2023.

You can read about our progress, expenditure, service performance and challenges faced in 2022/2023. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It reports against the council's Long-term Plan 2021-2031 (10-year Budget 2021-2031) and the Papakura Local Board Agreement 2022/2023.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It features a story about a council or community activity that adds special value to the area and demonstrates how together we're delivering for Auckland.

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▲ Relationships continue to be forged with the Sikh community at Gurdwara Sri Kalgidhar Sahib at Takanini.

On the cover: The population of Papakura continues to be one of the most diverse across the city.

He kōrero mai i te heamana

From the chairperson

I am delighted to highlight some of the Papakura Local Board's achievements for 2022/2023. Despite budget pressures and recent severe weather events, we have continued to deliver our local board plan.

We were very pleased to complete stage one of the Hingaia Park development - including the installation of fitness equipment - and celebrated it with a community barbecue.

Once again, we were pleased to bring the community a number of events such as the three traditional Anzac Day events at Papakura and Drury, the annual StreetFest, the bi-annual volunteer awards, as well as a summer concert. In partnership

with mana whenua, a dawn karakia was held at Pukekiwiriki Paa acknowledging Matariki and the beginning of the Māori new year.

We were happy to hold a whakarewatanga with mana whenua to celebrate the naming of Otaawhati / Ray Small Park as the first dual named park in Papakura within the wider Te Kete Rukuruku project.

Further, we recently adopted our Urban Ngahere (Forest) tree planting plan, which will see the tree canopy in Papakura being extended throughout the board area over the coming years.

We have continued to renew playgrounds and facilities such as the Chichester and Carisbrook



Reserves playgrounds and the refurbishment of the Old Courthouse facility.

We are looking forward in the coming year to the upgrade of the Prince Edward Softball diamonds, the new development of the Kirirkiri Reserve Neighbourhood Park and the completion of the Elsie Morton playground upgrade.

We acknowledge with the budget constraints and recent weather events the timing of the delivery of some capital

projects have been and will continue to be delayed. We would like to thank the community for their patience and understanding around this and for your continued contributions to our plans and projects.

The board looks forward to continuing to work together, building a strong future for the Papakura Local Board area.

Brent Catchpole

Chairperson, Papakura Local Board

Te Poari ā-Rohe o Papakura

Papakura Local Board



Your local board

(L to R) George Hawkins, Felicity Auva'a, Brent Catchpole (Chairperson), Andrew Webster, Jan Robinson (Deputy Chairperson), Kelvin Hieatt.



35 Coles Crescent Papakura



Open Monday-Friday, 8.30am-5pm Closed Saturday, Sunday and public holidays



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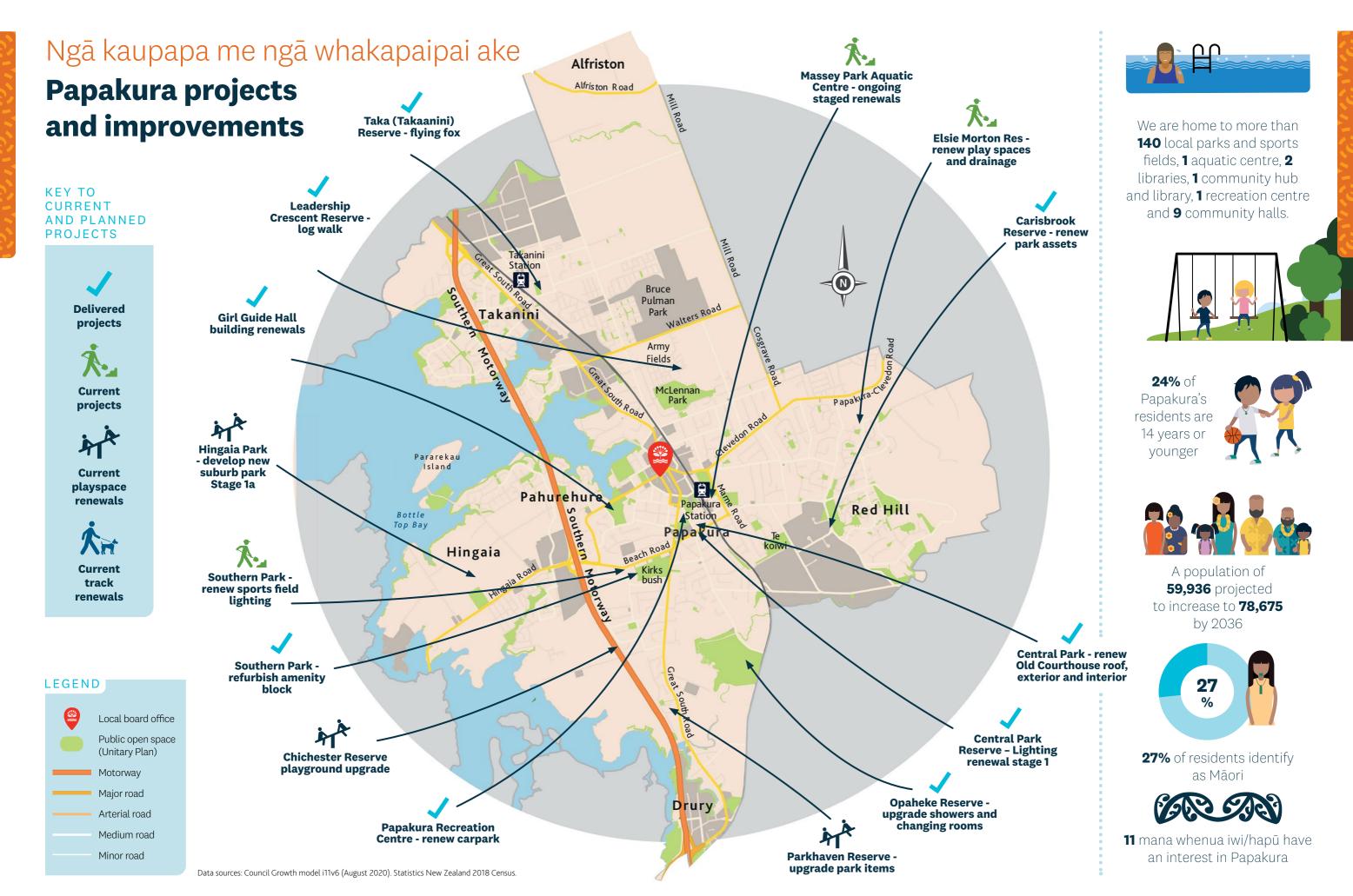
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Tā mātou pūrongo whakahaere mahi

Our performance report

Local Community Services

We fund local arts, culture, events, sport and recreation activities, and grants to deliver community outcomes and services. We support the community-led initiatives at Smiths Avenue Reserve through the funding of coordinators and activations. We funded arts programmes including Matariki events at Te Paataka Koorero o Takaanini (Takanini community hub) where this hub has honoured its clear directive as a facility underpinned with tikanga Māori. Operating seven days per week, the facility includes numerous learning opportunities, programmes and community services.



Substantially achieved Not achieved Target has not been met by a slim

COVID-19 Measures favourably/ unfavourably impacted **∨** No improvements by COVID-19 Not improved from prior-year result

* Impacted by

For more information on our service performance judgements and assumptions please refer to page 171 of Volume 1 of the annual report.

	Outcome	Year-on-year change	2023 Target	2023 Result	2022	2021	How did we perform			
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities										
Percentage of Aucklanders that feel their local town centre is safe – day time	•	^	65%	49%	48%	59%	Day time safety did not reach target but has slightly improved on last year. Resident's survey respondents still feel relatively safe in the day time, and also comment that in a community this size, people will help you if needed. There are too many youth groups congregating in trouble spots and this needs a better focus on where they should be during the day. There is the new uncertainty of a shop raid or similar blatant occurrence, so more police visible during the day would be ideal.			
Percentage of Aucklanders that feel their local town centre is safe – night time	•	•	28%	11%	12%	21%	Night time safety did not meet the target and has reduced over the last three years. Residents' survey comments suggest more police presence just patrolling around at night, or more visible security patrols about. Night time feet very unsafe since recession, more lighting needed from train connections to town, too many intimidating youth hanging around transport stops. There are many boarded up retail premises against ram raiding. Takaanini village atmosphere is a better option for going out at night.			
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities						'				
The percentage of Empowered Communities activities that are community led	•	~	70%	84%	90%	70%	Building the community's capacity for community-led activities has ensured these are designed and delivered locally and communities have greater control and influence over things they care about. The empowered communities focus on areas of increasing diverse participation, and responding to community aspirations in practical and effective ways, improves social cohesion, economic and social outcomes and overall community wellbeing. A great example of this is the Community-led Smiths Ave Night Markets.			
The percentage of Empowered Communities activities that build capacity and capability to assist local communities to achieve their goals	•	^	70%	78%	64%*	65%	Papakura Support and Counselling Centre has been delivering workshops around capacity building and professional development for community organisation. This has been a key part of exceeding this target. The Papakura Community Network uses their monthly hui for networking and collaboration to help community groups to achieve their goals.			
We provide safe and accessible parks, reserves, beaches, recreation programmes, opportunities and facilities to get Aucklanders more active, more often										
The percentage of park visitors who are satisfied with the overall quality of sportsfields	•	~	75%	63%	72%*	70%*	A particularly wet summer season, flooding, and weather events have resulted in postponing or delaying maintenance. This has impacted the service delivery for sports fields, resulting in lower visitor satisfaction.			
The customers' Net Promoter Score for Pools and Leisure Centres	•	•	15	9	28	50	The centres in the area have had a significant decrease in performance when compared with last years results and have not achieved the target result of 15. The feedback from the users of the facility are similar to other local board areas with cleanliness and changing facilities being a key driver of (dis)satisfaction. Opportunities for the new financial year include improving communication with regular users of the centres and there are staged renewals ongoing at the Massey Park Aquatic Centre.			
The percentage of users who are satisfied with the overall quality of local parks	•	~	60%	52%	58%*	54%	Weather events have caused significant damage and closures to parks, walkways, and paths. Parks and reserves with large grass areas continue to be a challenge. Mowing schedules have been disrupted due to weather conditions however contractors have focused on edging around paths, litterbins, and playgrounds to maintain a tidy appearance. Improvements including a pump track at Keri Downs Park, installation of new fitness equipment and the upgrade of the playground and basketball court at Elsie Morton Reserve are expected to have a positive impact on overall satisfaction in 2024.			

Local Community Services measures cont'd over

Local Community Services cont'd	Outcome	Year-on-year change	2023 Target	2023 Result	2022	2021	How did we perform	
The percentage of residents who visited a local park in the last 12 months	•	^	85%	78%	74%*	72%*	A particularly wet summer season, flooding and weather events have contributed to lower visitor levels at local parks.	
We showcase Auckland's Māori identity and vibrant Māori culture								
The percentage of local programmes, grants and activities that respond to Māori aspirations	•	^	45%	38%	29%	34%	The percentage of local programmes, grants and activities that respond to Māori aspirations was under target. While all areas performed well, the main contributor was the under-performance of the arts and culture programmes, impacted by the limited ability to influence community participants and their output. Despite community grants reporting a 61 per cent result of responding to Māori outcomes, performance has been under target for the past 3 years.	
We fund, enable, and deliver services, programmes, and facilities (art facilities, community centres, hire venues, and libraries) that enhance identity, connect people, and support Aucklanders to participate in community and civic life								
The number of internet sessions at libraries (unique sessions over public computing or public WIFI networks)	•	^	132,698	102,415	53,880*	87,181*	Library internet sessions were expected to recover after the pandemic, but didn't until March 2023. However, even if Papakura performed throughout the year as it did after March, it wouldn't have reached the target. While the visits to both libraries in the Papakura area have exceeded targets, the internet use has not kept pace. There are a lot of other activities that attract people into a library and hub with the many new activities and displays offered by both of these libraries.	
The percentage of local community services, programmes and facilities that are community led	•		Set baseline ¹	Baseline not set	Not measured	New measure		
The percentage of arts, and culture programmes, grants and activities that are community led	•	_	70%	61%	61%*	62%	This board is under target but has maintained the same percentage level as last year, while delivering many more programmes (up 70 per cent from last year) now that there were no COVID-19 disruptions. 52 per cent of the programmes in this board were delivered by Council-led facilities and only 24 per cent of their programmes were community-led (still a slight increase from last year). The target may still be slightly optimistic.	
The percentage of art facilities, community centres and hire venues network that is community led	•	_	17%	9%	9%	20%	Changes to the classification of facility data has led to the removal of an out-of-scope community-led facility from the data and the inclusion of two Council-led facilities, leading to the score of 9 per cent. The 2023 target figure does not reflect the revisions made to the community-led facilities and accounts for the failure to meet the target.	
The number of participants for local community services, programmes, and facilities	•		Set baseline ¹	Baseline not set	Not measured	New measure		
The number of attendees at council-led community events	•	_	1,500	0	0*	600*	One Movies in Parks event was planned for the year but was cancelled due to the impact of the severe weather events experienced in January and February 2023.	
The number of participants in activities at art facilities, community centres and hire venues	•	^	210,000	261,540	102,969*	317,917	More residents are out and about in Papakura where local art centres, the museum, libraries and venues for hire have been traditionally heavily supported. The total number of participants for financial year 2022/2023 is the third highest compared to the totals from the preceding three financial years, which is still high enough to be above target. Facilities were able to operate without COVID-19 disruptions, which likely helped increase participant numbers.	
The number of visits to library facilities	•	^	255,000	260,331	142,043*	172,299*	Library visits were expected to recover after the pandemic, but didn't until March 2023 in the the Edmund H and the Drury libraries. Papakura exceeded the target because of the continuing success of its new centre - Library & Community Hub, which is performing above expectations as a home away from home for the grow	
The percentage of customers satisfied with quality of local community services, programmes, and facilities	•		Set baseline ¹	Baseline not set	Not measured	New measure		
The percentage of attendees satisfied with a nominated local community event			75%	Not measured	Not measured*	Not measured	The Ngāti Tamaoho Community Event was themed for Matariki and was therefore held after the financial year end. Therefore this was not measured for 2022/2023.	
Percentage of customers satisfied with the quality of library service delivery	•	_	85%	96%	96%	97%	Papakura Local Board Libraries continue to exceed the customer satisfaction target. This shows the dedication and commitment of our frontline library staff to ensuring our customers receive the best experience at all times, as shown by the high level of customer satisfaction.	

^{1.} Better measures on overall participation, satisfaction and enabling more community-led community services were the original intent when these measures were included in the 2021-2031 Long-term Plan, signalling a shift in our approach and scope in delivering community services. We explored different methodologies but data gaps in some services mean a consolidated

measure across community services is difficult to measure, while the scope of council-led community services are expected to change. Further work will be on hold until future options for community services are considered as part of the 2024-2034 Long-term Plan.

Local Planning and Development

We fund external partners to deliver free community events including Street Fest, Carols in the Park, Santa Parade and a summer variety concert that bring vibrancy to the town centre. We also fund the Papakura Commercial Project Group which delivered a concept plan for the Papakura Town Square for consideration and implementation when budgets allow. We contribute funding to the Takanini Business Association to support the progression towards Business Improvement District (BID) establishment.

	Outcome	Year-on-year change	2023 Target	2023 Result	2022	2021	How did we perform	
We help attract investment, businesses and a skilled workforce to Auckland								
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	•	_	100%	100%	0% 100% The Papakura Local Board BID complied with the BID Policy 2022.		The Papakura Local Board BID complied with the BID Policy 2022.	

Local Environmental Management

We fund a widespread programme including partnering with schools through the Wai Care Papakura programme to provide a range of environmental initiatives. Te Koiwi Pond enhancement is an important ecological undertaking which supports a partnership approach to regenerating the park and the pond. We support an education programme in partnership with the marae community, mana whenua, local artists, schools, rangatahi, social and creative agencies to pilot engagement tools to connect with wai and to the voice and needs of the Te Koiwi catchment.

	Outcome	Year-on-year change	2023 Target	2023 Result	2022	2021	How did we perform		
We work with Aucklanders to manage the natural environment and enable low carbon lifestyles to build resilience to the effects of climate change									
The percentage of local low carbon or sustainability projects that have successfully contributed towards local board plan outcomes	•	_	75%	100%	100%	New measure	We successfully delivered one sustainability initiative project for Papakura in the 2022/2023 financial year being the Wai Care programme to educate and empower school students to investigate stream conditions, including the exciting Whitebait Connection mahi. This project has contributed towards the board's environmental outcomes as described in its local board plan.		
The percentage of local water quality or natural environment improvement projects that have successfully contributed towards local board plan outcomes	•	^	85%	100%	67%	New measure	We successfully delivered five Natural Environment (Environmental Services) and Healthy Waters projects for Papakura in the 2022/2023 financial year. These include Pest Free Urban South co-ordinating support and education to the community, the Te Koiwi Pond and Park project, Papakura Stream Restoration programme in collaboration with Franklin and Manurewa Local Boards, Manukau Harbour Forum support, and the Industrial Pollution Prevention Programme (IPPP) to educate and inform industry about their potential impacts. These projects have contributed towards the board's environmental outcomes as described in its local board plan.		
The percentage of local waste minimisation projects that have successfully contributed towards local board plan outcomes	•	_	75%	100%	100%	New measure	We successfully delivered one Waste Solutions project for Papakura in the 2022/2023 financial year to support residents to reduce waste and live sustainably. This is achieved through the many workshops held in the area throughout the year. This project has contributed to local board's environmental outcomes as described in its local board plan.		

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

More people out and about in Papakura

This year, the total number of people taking part in activities at local art facilities, community centres and hire venues was above the target set by the Papakura Local Board.

Facilities were finally able to operate without pandemic disruptions, which helped increase participant numbers. We also exceeded the library visitors target, in large part due to the high level of activity at the relatively new Takaanini Library and Community Hub, which is attracting larger numbers than expected. Our libraries continue to provide services that are well-loved and supported by the community. Staff helped customers complete their census forms, continued to offer a substantial number of programmes, hosted justice of the peace services, and provided everything from public computing to services for the housebound.

Papakura locals are also heading out to the theatre, going swimming, visiting the library, using local parks, and enjoying a spot of art in increasing numbers. When the Hawkins Theatre closed in January 2023 for maintenance, it subsequently re-opened with the Youth Theatre Company fully subscribed for the first time in more than a decade.

The Papakura Art Gallery highlight was Cirque du Killing, a circus-themed show by a young cooperative that included local artists. Kaumatua Sir Haaere Williams also worked on a partnership with the gallery for Matariki.

Papakura Museum delivered 15 programmes, with almost 3,000 participants, multiple school visits

and teacher workshops, as well as public talks and outreach programmes, while the community-led Smiths Ave Night Market continues to grow, with a waiting list for prospective

"It is good to see numbers returning. We have tremendous facilities, but they only stay tremendous if people use them. Perhaps we are seeing the start of a new normal after what seems like a lifetime of COVID-19 disruptions."

Local board chair Brent Catchpole

At the Massey Park Aquatic Centre, memberships, casual users, swimming school and after-school care numbers were up, as they were also at the Papakura Leisure Centre, which is now running at 95 per cent capacity. Adult fitness equipment has been installed at Hingaia Park, and work is continuing to upgrade

various play spaces in the district.



◀ Papakura Library

Te āhuatanga ā-rohe

Local flavour

Otaawhati name returned to Papakura

Tōku reo, tōku ohooho, tōku reo, tōko māpihi maurea - my language is my awakening, my language is the window to my soul. This whakatauki is provided by Ngaati Te Ata Waiohua, Te Ākitai Waiohua, Ngāti Tamaoho and Ngāi Tai ki Tāmaki and highlights the importance of returning te reo Māori to the whenua.

A historic Māori name has been returned to Papakura with the dual naming of Otaawhati / Ray Small Park, along with 31 other parks now with dual Māori and English names.

'Otaawhati', the ebb and flow of water, shortens 'Taawhati o Ngaa Tai', the place of the ebbing tide - a reference to the Paahurehure inlet.

The inlet and surrounding waterways are of immense cultural, ancestral, traditional, spiritual and customary significance to mana whenua iwi, Ngaati Te Ata Waiohua, Te Ākitai Waiohua, Ngāti Tamaoho and Ngāi Tai ki Tāmaki.

Ngaati Te Ata Waiohua representative Kathleen Wilson says the inlet was a place that was alive with waka. "The inlet was a magnet for our people because of the area's rich resources. It would have had a life of its own as a major gathering point."

Papakura Local Board chairperson Brent Catchpole says the board is committed to having te reo Māori seen and heard in public places.

"Adding a te reo name and story celebrates Māori identity and restores mana and mauri to the land.

"The name, and others to come, reflect our cultural history. It has been a pleasure to learn about that and I'd encourage everyone to learn more about a home we all share."

Signage was added last year but restrictions meant that it could not be acknowledged until earlier this vear, with Ngaati Te Ata Waiohua, Te Ākitai Waiohua, Ngāti Tamaoho and Ngāi Tai ki Tāmaki returning the name in a ceremony to share the story and celebrate with the community.

Other signage will be changed over time as it becomes due for replacement.

"We'll see names restored that existed before the current names, and ones that reflect an environmental theme or activity that pre-dates European settlement," Catchpole says.

"It isn't about signs, it's about preserving our stories."

Ray Small was a former Papakura Council engineer.

Otaawhati narrative provided by Ngaati Te Ata Waiohua, Te Ākitai Waiohua, Ngāti Tamaoho and Ngāi Tai ki Tāmaki.



Te tahua pūtea

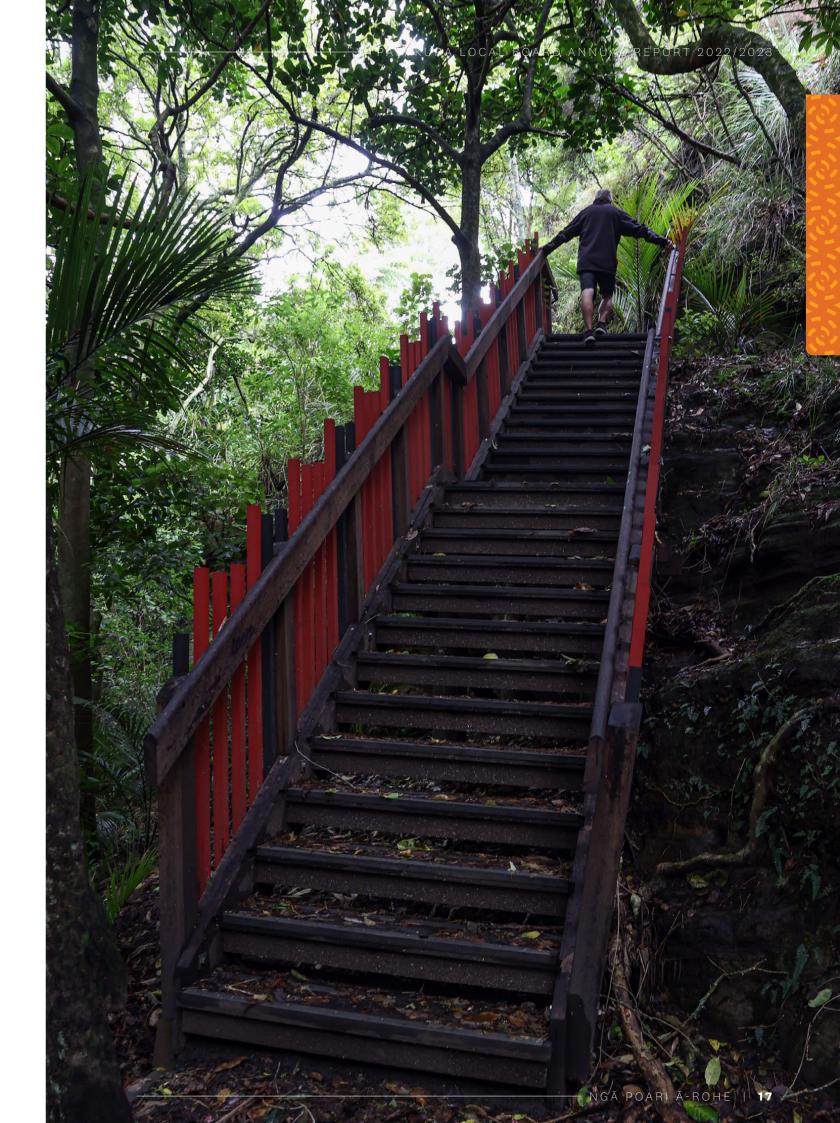
Funding impact statement

Financial year ending 30 June 2023

\$000s Notes	Actual 2022/2023	Annual Plan 2022/2023	Annual Plan 2021/2022*
Sources of operating funding:			
General rates, UAGCs, rates penalties	14,894	14,894	13,024
Targeted rates	239	250	250
Subsidies and grants for operating purposes	30	16	16
Fees and charges	434	401	382
Local authorities fuel tax, fines, infringement fees and other receipts	95	138	122
Total operating funding	15,691	15,699	13,794
Applications of operating funding:			
Payments to staff and suppliers 1	13,410	13,573	11,261
Finance costs	543	543	472
Internal charges and overheads applied	1,446	1,446	2,036
Other operating funding applications	0	0	0
Total applications of operating funding	15,399	15,562	13,769
Surplus (deficit) of operating funding	292	137	25
Sources of capital funding:			
Subsidies and grants for capital expenditure	0	0	0
Development and financial contributions	0	0	0
Increase (decrease) in debt 2	4,479	3,346	5,478
Gross proceeds from sale of assets	0	0	0
Lump sum contributions	0	0	0
Other dedicated capital funding	0	0	0
Total sources of capital funding	4,479	3,346	5,478
Application of capital funding:			
Capital expenditure: 3			
- to meet additional demand	1,601	1,025	2,125
- to improve the level of service	159	243	747
- to replace existing assets	3,011	2,216	2,630
Increase (decrease) in reserves	0	0	0
Increase (decrease) in investments	0	0	0
Total applications of capital funding	4,771	3,483	5,503
Surplus (deficit) of capital funding	(292)	(137)	(25)
Funding balance	0	0	0

Variance explanation Actual 2022/2023 to Annual Plan 2022/2023

- 1. Payments to staff and suppliers were below plan as the level of activity for the operational maintenance expenditure on local facilities and sports fields was lower than anticipated due to resources being diverted to storm damage clean up.
- 2. Capital expenditure was above plan. This resulted in a funding deficit which meant that more debt funding was required
- 3. Capital expenditure were higher than plan due to Hingaia Park development (stage 1a) being completed earlier than planned. Local asset renewals particularly for park furniture and fixtures, walkways and play spaces were similarly completed where delivery capacity was available.
- * Same target as the Year 1 of the Long-term Plan 2021-2031 (10-year Budget 2021-2031).







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