

Notes on **RFA** report on the quarter ending **August 2016**

Quarter Highlights

- **Art Gallery**

- *Space to Dream : Recent Art from South America* - exhibition opened in May
- Received top award in the Metropolitan - Art category of the ServiceIQ 2016 New Zealand Museum Awards for Lisa Reihana's work *in Pursuit of Venus*.
- Received major Czech award for the 2015 *Lindauer* exhibition in Pilsen.

- **Auckland Conventions**

- 174 events during the quarter, with one highlight being the ANZ anaesthetists conference with 1500 attendees, and another being the first ever Museums Australasia conference
- Conventions' venues also hosted events in the Tripartite Economic Summit which was a major event for ATEED

- **Auckland Live**

- Celebrated second anniversary as performing arts arm of RFA with unique installation of the famous Remo Saraceni grand floor piano at Aotea Centre
- Auckland Writers (16th year) Festival most successful event to date – 65,000 visitors.
- Introduction of the Pick'n'Mix – 12 week free series of family-friendly weekend performances across Bruce Mason, Aotea, Town Hall and Mangere Arts Centres.

- **Auckland Stadiums**

- Announcement that Coldplay will play at Mt Smart in December
- Mt Smart development upgrade continued. This is turning the no2 ground into a boutique 5-8k capacity sports stadium. In this quarter, two new change rooms, expanded public and referee facilities, improved first-aid and drug testing facilities, and energy efficient gas-powered water were added.
- Two Phoenix games were announced for the 2016-17 A-League season (one each at QBE (March 2017) and Mt Smart (December 2016)).

- **Auckland Zoo**

- Two capybara pups born in Rainforest quarter (males Pablo and Pep)

- Farewelled Zuri (giraffe) to Wellington Zoo
- Significant contributions to conservation efforts in New Zealand, for example in kakapo recovery and breeding, and weta punga and skink breeding.

Strategic Matters (e.g. new policies, strategies, legislation or events noted that affect this CCO)

Key areas of strategic focus are:

1. Delivery of capital programme for 2015/16 financial year.

The key projects here are outlined in the table below.

The Civic	Almost completed but delayed due to weather issues.
Aotea Centre	Refurbishment being planned
Zoo	Savannah precinct opened end of March. Phase II of Australian precinct development commenced. Brief for SE Asia precinct developed and procurement undertaken.
Western Springs Stadium	Only essential renewals done, as no capital investment was programmed this FY as per LTP.
QBE Stadium	Design work done, but construction on hold pending stadiums strategy.
Mt Smart	Planning underway for capital investment. Arena 2 had some work done (see below).

- Review of existing Auckland Stadiums Strategy. Report notes that discussions with stadium stakeholders are ongoing, but in person RFA indicated that they're moving more towards implementation of the interim solution they've devised – reserving land at Western Springs for cricket, investigating land near airport for speedway, and waiting to see what happens with Eden Park. There's still live mention of a waterfront stadium on some reserve railway land apparently.
- Continuous review of revenue sources, customer experience and service delivery mechanisms.

Performance Measure issues *When completed send to Tushar Shreyakar.*

Museums Sector

We note that RFA has worked closely with the museums on finalisation of annual plans and a long term strategy for enhanced delivery of cultural and economic benefits. The latter project is likely to be broadened in the next financial year to

encompass other aspects of Council's investment in cultural heritage, to ensure long-term strategic alignment across that investment.

Measures

Of 20, eleven were met, six not met, and three were substantially met. Of the latter, it is things such as visitor satisfaction at Auckland Live venues being at 89% (target was 90%), and the visitor targets at the Art Gallery and Zoo (also very close to target).

The six measures that were not met were:

- Number of commercial event days at stadiums (478 – target was 779)
- Number of community event days at stadiums (675 – target was 960)
- Visitor satisfaction with experiences at Auckland Stadium venues (82% - target was 88%)
- Visitor satisfaction with experiences at Auckland Zoo (91% - target was 95%)
- Volunteer hours at Auckland Zoo (38865 – target was 42000)
- Visitor satisfaction on condition of our facilities (85% - target was 90%).

Risks *(if any noted)*

Capital Projects Subcommittee (RFA Board) has been established – with oversight of projects

No new risks assessed as high identified since the third quarter.

RFA management addressing improvements identified in internal and external audit findings – progressed to the RFA Audit Committee. (No significant financial implications) to Auckland Council group.

Health & Safety *(if any noted)*

None identified

Financial *Tushar / Robert to complete*